

UNICON SERVICES FOR uPORTAL

Deliver a Personalized Online Experience



Developed by higher education for higher education, uPortal is one of the most widely deployed open source enterprise information portal platforms, having been adopted by hundreds of institutions and research communities worldwide.

Building out the framework to create a personalized online experience requires expertise and resources. Unicon's highly skilled experts provide uPortal consulting services focused around helping institutions define, design, develop, deploy, and support their uPortal-based initiatives, assuring the long-term success of uPortal for the enterprise.

Expert, Experienced, and Committed

Institutions are engaging Unicon with its specific portal skill set to assist in the delivery, customization, and support of the portal experience.

Unicon is selected for technical aptitude, project management, and business skills as they apply to implementing, enhancing, and maintaining uPortal in

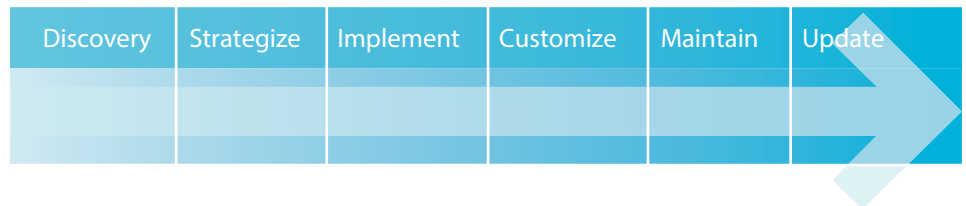
the educational environment. Unicon consulting brings an unprecedented focus to the portal lifecycle throughout each customer engagement. This focus, combined with a time-tested methodology and best practices honed over 20 years and hundreds of projects, results in on-time and on budget delivery of solutions that meet customers' unique objectives and business challenges.

Advantages of Unicon's Services for uPortal

Full Support from Start to Finish

Implementing and maintaining a portal is a long-term project involving multiple phases. Finding resources within the institution to provide expertise and guidance at every step can be a challenge. Unicon offers services for each phase of the portal project life cycle, from evaluation and implementation to customization, support, and upgrades. The Unicon team includes architects, developers, integration consultants, and administrators who are open source systems experts with extensive community and project knowledge.

uPortal Life Cycle



Services for uPortal

Unicon's strength lies in its ability to get the job done right the first time. Unicon's uPortal services and support teams are open source systems experts with deep community and project knowledge. Leveraging experience gained from hundreds of open source framework implementations, Unicon's services and support teams can help institutions design, implement, and maintain the portal environment.

- Platform Evaluation
- Implementation Planning
- Branding and User Experience
- Installation and Configuration
- System Administrator Training
- Combined Platform and Portlet Development Training
- Customization and Integration
- Consulting and Mentoring
- Ongoing Platform Maintenance
- Data Migration
- Disaster Readiness
- Open Source Support

Unicon is a Commercial Affiliate of the Apereo Foundation and an authorized Solutions Provider for uPortal



The Apereo Foundation exists to help educational institutions collaborate to develop, use, and sustain open source software for learning, teaching, and research. It is a membership organization, with members on four continents. Membership ranges from community colleges to major research-intensive institutions. Apereo currently supports nineteen software solutions, which are listed at www.apereo.org. The Apereo Foundation is a non-profit corporation registered in New Jersey.

Extended Services

- Identity and Access Management
- Hosting
- Managed Services
- User Management

Support for Open Source Technology

Unicon provides enterprise commercial support and consulting for open source projects through its Open Source Support program. This SLA-driven program is backed by an accountable team of open source experts, each possessing deep experience within the select open source projects. Support is available under three SLAs ranging from "Developer" (for non-production environments) to "Enterprise" (for those seeking 24x7 support). All support cases are handled directly by experts from the start.

Learn more about Unicon's Open Source Support program at:

<http://www.unicon.net/support>.

To learn more about Unicon's services for uPortal and uPortal's mobile features, please visit www.unicon.net/opensource/uportal.

Please contact Unicon to discuss specific needs or view a demonstration.



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