

UNICON[®] SERVICES FOR uPortal

Create a personalized gateway
to your online campus.



Developed by higher education for higher education, uPortal's framework is one of the most widely used in the industry. Building out the framework to create a personalized gateway for the campus requires expertise and resources. Unicon is a founding member and leading supporter of the uPortal open source community, as well as a JA-SIG Commercial Affiliate. We are deeply committed to ensuring uPortal's long-term success and offer our expertise along with a wide range of services to maximize your investment in uPortal.

Expert, Experienced, and Committed

Once institutions select uPortal for their academic, administrative or overall enterprise portal, they are ready to use its features and infrastructure to model the complexity of their university or college. However, with the demands of delivering the portal quickly, lowering risks and managing costs, institutions are engaging Unicon with its specific portal skills to assist in the delivery of the portal to their enterprise.

Unicon is selected for technical aptitude, project management and business skills as they apply to implementing, enhancing, and maintaining uPortal in the education environment. Unicon Consulting brings to each customer engagement an unprecedented focus of the portal lifecycle. This focus, together with a time-tested methodology and best practices honed over 15 years and hundreds of projects, results in on-time and on-budget delivery of solutions that meet our customers' unique objectives.

Unicon's Capabilities

- ✓ Project management
- ✓ Requirements definition
- ✓ Creative design and implementation
- ✓ Technical design
- ✓ Software development
- ✓ Implementation
- ✓ Performance Testing/ Tuning
- ✓ Production support
- ✓ Cross team/vendor release management
- ✓ Ongoing Maintenance

Services Team

- ✓ Project Manager
- ✓ Business Analyst
- ✓ Technical Lead
- ✓ User Experience Designer
- ✓ Developer
- ✓ Database Administrator
- ✓ System Administrator
- ✓ Quality Assurance Lead
- ✓ Release Manager
- ✓ Product Manager

Unicon is a Commercial Affiliate of the uPortal Project

Unicon has been designing, developing, and managing technology solutions for higher education institutions, corporations, including Fortune 100 companies, global publishers, and non-profit organizations for over 15 years. We have a proven track record of success and are committed to providing our clients with the most qualified and experienced talent in the industry.

Unicon is the leading commercial supporter of the uPortal open-source enterprise portal initiative, a leading enterprise integrator for the community source Sakai Collaboration and Learning Environment, as well as a long-time "Contributing Member" for the IMS Global Learning Consortium.



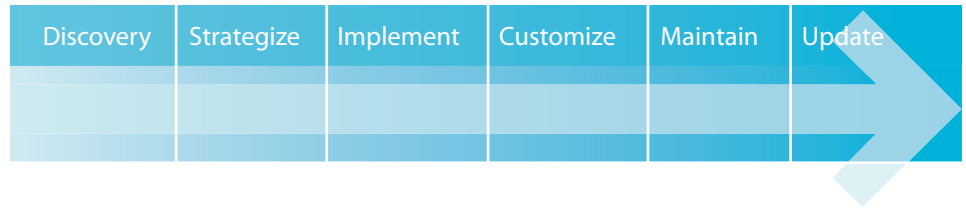
3140 N. Arizona Ave. Suite 113
Chandler, AZ 85225
480.558.2400 Phone
480.558.2320 Fax
info@unicon.net
www.unicon.net

Advantages of Unicon's Services for uPortal

Full Support from Start to Finish

Implementing and maintaining a portal is a long-term project involving multiple phases. Finding resources within your institution to provide expertise and guidance at every step can be a challenge. That is why Unicon offers services for each phase of your portal project life cycle, from evaluation and implementation through customization, support, and upgrades. Our team includes architects, developers, integration consultants, and administrators who are open source systems experts with extensive community and project knowledge.

uPortal Life Cycle



With help from the JA-SIG and its community members, there are many resources available to educate yourself on best practices for implementing and maintaining uPortal. Nevertheless, attempting to educate your team then install an open source solution can lose valuable time and resources.

Services

Unicon's strength lies in our ability to get the job done right the first time. Our uPortal services and support teams are open source systems experts with deep community and project knowledge. Leveraging experience gained from hundreds of open source framework implementations, Unicon's services and support teams can help your institution design, implement, and maintain your portal environment.

Implementation Services Package

- Implementation Planning
- Project Planning
- Branding and User Experience
- Installation and Configuration
- Training (Administrative, Developer and Functional)

Other Services

- Custom Development
- Integration
- Support
- Upgrades

Support

Unicon's Cooperative Support program for uPortal gives you the peace of mind that your open source uPortal implementation is fully supported by a commercial partner you can trust. Through the Cooperative Support program, subscribers have immediate access to a dedicated support team of uPortal developers and administrators.

Our Cooperative Support advantages include the following:

- An accountable commercial support provider to stand behind your deployment
- Multiple service levels (up to 24x7) depending upon your support needs
- Direct access to dedicated support and development resources
- Assistance with general questions, configuration issues, and tuning

For a discussion of your specific needs, or a demonstration, please contact us via the information to the left.